



# Affidavit Lost or Stolen Visa® Debit Card

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## AFFIDAVIT

I make this affidavit for the purpose of establishing the fraudulent use of my card. I did not give, sell or trade my Visa Debit Card to anyone nor did I give anyone permission to use my card. I have no knowledge that my spouse, minor children or any member of my household made any transaction(s) on or after the date of the first fraudulent transaction indicated below. I did not receive any benefit from the unauthorized use of my ATM or Debit Card.

## MEMBER INFORMATION

Name: \_\_\_\_\_ Account #: \_\_\_\_\_

Mailing Address: \_\_\_\_\_

Home Phone: \_\_\_\_\_ Work Phone: \_\_\_\_\_

## LOSS INFORMATION

Debit Card# \_\_\_\_\_

Type of Loss:  Stolen  Lost  Never Received  In my possession at all times

Date Discovered: \_\_\_\_\_ Date Reported to AFFCU: \_\_\_\_\_

Did you regain possession of your Debit Card?  YES  NO  N/A

Was your PIN number with your card?  YES  NO

If NO, who has access to your PIN number? \_\_\_\_\_

Last known authorized use of the card was: Date: \_\_\_\_\_ Place: \_\_\_\_\_ Amount: \_\_\_\_\_

Have you let anyone else use your card?  YES  NO

If YES, who have you authorized? \_\_\_\_\_

Is the card attached to Apple/Google Pay or any other platforms?  YES  NO If YES, which platform/s? \_\_\_\_\_

Has a Police Report been filed?  YES  NO

If YES, case number: \_\_\_\_\_ (Attach copy of original police report and any addendums)

## LIST UNAUTHORIZED TRANSACTIONS BELOW

Transaction	Date	Amount

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Transaction	Date	Amount

Please describe the events leading to the loss or theft of the item(s) and how

SIGNATURES

I give my consent to the credit union to release any information regarding my card and/or card account to any local, state and/or federal law enforcement agency so that the information can, if necessary, be used in the investigation and/or prosecution of any person(s) who may be responsible for fraud involving my card and/or card account. I swear this affidavit is true and understand that making a false sworn statement is subject to federal and/or state statutes and may be punishable by fines and/or by imprisonment.

According to Regulation E, governing electronic funds transfers, and VISA Operating Rules governing VISA debit card transactions, we are required to provide you with provisional credit for the amount you think is in error. We are required to provide you provisional credit within 10 days of you notifying the credit union of the errors. If we determine that the circumstances or your account history warrants a delay in the issuance of provisional credit, you will receive notification electronically or by mail regarding the delay. Completion of the investigation may take up to 45 days. If, after completing our investigation, the research indicates a valid transaction, you will be notified of the date the provisional credit will be reversed.

Member Signature \_\_\_\_\_ Date \_\_\_\_\_